

# Incident post-mortem

Tom Rochette <tom.rochette@coreteks.org>

August 19, 2025 — [d2c4b1a6](#)

- Identify the cause of the problem
  - 5 whys
- List potential solutions
- Investigate potential sources of similar problems
- Address the additional sources of risk

## 1 Goals

- Reduce incident duration
  - Identify the cause of the problem more rapidly
- Reduce incident cost
- Reduce the number of people involved